



Licence agreement

Between the customer and DOTRONIX BVBA, with registered office at Venakkerstraat 8 box 4, 2400 Mol and known under company number 0832.698.577, herein referred to as "the supplier", the following was agreed:

THE CUSTOMER DOES NOT HAVE A WITHDRAWAL PERIOD NOR DOES THE CUSTOMER HAVE THE RIGHT TO CANCEL THE PURCHASE FREE OF CHARGE

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coupling makes it possible to connect these 2 systems with each other. The connection is made by setting up a Teletask Bridge driver containing the IP address of the Teletask central unit and the MAC address of the Control 4 controller. The customer then enters the license code required to activate the driver. When this Teletask Bridge driver is connected, it will be possible to connect various inputs and outputs to the Control 4 system.

The following drivers are already available:

- Teletask Bridge
- Teletask Relay
- Teletask Digital input
- Teletask Blind
- Teletask Thermostat
- Teletask Dimmed Light
- Teletask Switched Light
- Teletask Flag (Virtual input) voor aansturingen van Teletask op Control 4

The user license only applies to 1 unit. The user license is linked to the hardware via serial number and/or MAC address.

ARTICLE 2 – DURATION/TERMINATION

Each party is entitled to terminate this agreement immediately and without notice by registered letter in the event of bankruptcy, cessation of payments, judicial settlement of the other party or any other cause that seriously compromises its rights.

Either party is entitled to terminate this agreement immediately and without notice by registered letter in the event of serious violation of one or more contractual provisions by the other party or of one or more legal provisions.

ARTICLE 3 – PRICE

The customer owes a one-off user fee equal to the price stated on the website. This right of use fee is fixed and unchangeable and includes delivery by download to the storage medium chosen by the customer, the right of use as specified in Article 1, documentation and 1 manual. The above amounts are fixed and unchangeable. All amounts are expressed in euros and incl./excl. VAT.

ARTICLE 4 – PAYMENT

The above-mentioned right of use fee will be invoiced by the supplier to the customer at the time of order. The software is only distributed via the website and must be paid for via the e-shop at the time of ordering. No different payment options are allowed. All invoices are payable in cash at the address of the supplier's registered office.

The supplier has the right to suspend the execution of the agreement in the event of non-payment of overdue invoices.

ARTICLE 5 – DELIVERY AND INSTALLATION

The supplier delivers the software that is the subject of this agreement through its website on the storage medium that the customer chooses at the time of download. The place of delivery is the registered office of the supplier.



ARTICLE 6 – DOCUMENTATION AND MANUAL

The supplier makes the following documentation available on the website:

- technical description
- software user manual
- help screens

This documentation will be drawn up in the English language and be sufficiently detailed and clearly structured for efficient use

ARTICLE 7 – ACCEPTANCE

7.1. Provisional acceptance

At the end of delivery, the customer will test the delivered goods. It will be examined whether all elements to be delivered have been effectively delivered, whether the delivered items are ready for use by the end user and whether the delivered items can perform the functions and tasks. Any complaints must be addressed to the supplier's address within 48 hours of delivery, failing which the delivery will be deemed to be in accordance with the order.

7.2. Final acceptance

At the end of the above-mentioned test period of 48 hours, delivery is deemed to have taken place in accordance with the order and the supplier has fulfilled all its obligations.

ARTICLE 8 – TRAINING AND USER SUPPORT

The supplier provides the instructional videos that can be consulted on the website. No other training or user support is included in this user license. On site assistance is also not included in this license.

ARTICLE 9 – WARRANTY

The supplier guarantees the proper functioning of the delivered and installed equipment in accordance with the specifications and functionality described in this agreement and the execution of its assignment according to the rules of the art. The supplier provides a guarantee on the proper functioning of the driver for thirty calendar days after delivery.

The guarantee is invoked via the information line. Defects found that cannot be immediately repaired by calling the information line will be reported again in writing to the supplier. To repair these defects, the supplier will contact the customer within 7 days of reporting the defect via the information line.

The warranty does not cover:

- repairs caused by incorrect, improper or unauthorized use;
- repairs caused by accident, fire, natural disasters, electrical failures and in general any cause external to the delivered goods;
- recovery of data files;
- new versions or extensions of software and equipment;

ARTICLE 10 – CHANGE AND CANCELLATION

The customer has the right to request replacement of the delivered and installed software with other software within a period of two weeks after final acceptance. The difference in cost will be invoiced or refunded. The supplier will in any case retain 60% of the cost price of the replaced item as compensation for costs incurred.

ARTICLE 11 – LIABILITY

The supplier's liability for damage resulting from defects in the delivered goods is limited to the amount of the order. Customer and supplier will not be liable for indirect damage or loss of profit.

The supplier only offers its products to professional installers and all warranty and support in connection with this user license agreement therefore only applies to professional installers. The supplier bears no liability whatsoever if its products are purchased and used under false pretenses or fraudulently by a private consumer or a non-professional installer.

The supplier's products are not suitable for installations in high-risk environments (fire brigade, police, utility companies, industry, etc.). In that case, the suppliers bear no liability whatsoever.



ARTICLE 12 – INTELLECTUAL PROPERTY

The supplier indemnifies the customer against any claim brought against the customer based on infringement or alleged infringement of any intellectual property right due to the use of the delivered goods. The customer will immediately inform the supplier of such claim.

If the customer must discontinue the use of the delivered goods or part of the delivered goods on the basis of such a claim or a resulting conviction, the supplier will, at its own expense and in mutual consultation with the customer:

- or acquire the right for the customer to further use the delivered goods;
- either modify or replace the delivered goods so that the infringement is brought to an end;
- either take back the delivered goods and credit the customer for the amounts paid under this agreement;
- this is without prejudice to the customer's right to full compensation for the damage suffered by him.

ARTICLE 13 – CONFIDENTIALITY

Customer and supplier undertake to maintain complete confidentiality of all information they acquire about or relating to the counterparty and its products during the conclusion and execution of this agreement.

ARTICLE 14 – PROPRIETARY RIGHTS

All intellectual property rights to the delivered software belong to the supplier.

The customer only acquires a personal and non-transferable right of use for 1 unit. The customer will only use the software internally

use and do not make the software available to third parties in any way, directly or indirectly, for compensation or free of charge.

The customer is prohibited from copying the software except for backup and archiving purposes. The customer is prohibited from translating, editing, arranging or otherwise changing the software without the prior written permission of the supplier.

Upon terminating use of the software, the buyer will destroy all copies of the software and associated documentation and manuals.

ARTICLE 15 – TRANSFER OF RIGHTS AND OBLIGATIONS

The supplier may transfer the rights or obligations arising from this agreement to a third party without the prior written consent of the other party.

ARTICLE 16 – WAIVER OF RIGHT

Failure to claim a right or not to apply a sanction by one of the parties does not in any way constitute a waiver of rights.

ARTICLE 17 – VOID

The nullity of one of the articles of this agreement is limited to the null and void part thereof. It does not affect the non-void part of the article nor does it affect the validity of the entire agreement, which remains in full force and effect between the parties.

ARTICLE 18 – NOTICE

The customer expressly acknowledges that he has taken note of the contents of the agreement before concluding the agreement and that he agrees with it. This user license agreement contains all binding agreements for the parties. No deviating agreements apply between the parties unless the parties have expressly agreed to the deviations. By ordering one of the supplier's products via the website, the customer irrevocably and fully accepts the provisions of this agreement.

ARTICLE 19 – ARBITRATION AND APPLICABLE LAW

Any dispute will be settled by the Arbitral Tribunal appointed by the Arbitration Institute (www.euro-arbitration.org), in accordance with the SDR Arbitration Rules (Standard Dispute Rules). This provision replaces all conflicting jurisdiction clauses. This clause applies exclusively together with the other general terms and conditions and the customer acknowledges having read and accepted them. This agreement is governed by Belgian law.